

# Anthony Lopez

Microsoft 365 & Hybrid Infrastructure IT Specialist

## IT Operations & Hybrid Infrastructure

DAYTON, OH | ON-SITE, HYBRID, OR REMOTE

ROLE VALUE

### Own the issue from user edge to infrastructure.

Best fit for IT operations, hybrid infrastructure support, systems administration, escalation, and technical support leadership roles.

|                     |                           |                      |                          |
|---------------------|---------------------------|----------------------|--------------------------|
| 10+                 | 400+                      | 20+                  | ~20%                     |
| YEARS ENTERPRISE IT | USERS CURRENTLY SUPPORTED | TIER II ADVISORS LED | KPI / PRODUCTIVITY GAINS |

CURRENT QUALIFICATIONS

- Infrastructure support**  
Windows Server and virtual machine exposure, DNS/DHCP validation, server-room troubleshooting, and remote-team coordination.
- Storage and recovery**  
Advanced storage, RAID/SoftRAID, backup, recovery, networking, and endpoint performance support.
- Operational leadership**  
Incident ownership, runbooks, knowledge records, quality review, coaching, and escalation consistency.

OPERATING TOOLS

|                 |                   |
|-----------------|-------------------|
| Windows Server  | DNS/DHCP          |
| VMware exposure | ServiceNow        |
| RAID/SoftRAID   | Backup & recovery |
| Tailscale       | Linux             |

FLAGSHIP PROOF

### Enterprise IT Operations & Site Support

Review the public-safe proof dossier for ownership, operating approach, controls, evidence, and boundaries.

ENTERPRISE CHRONOLOGY

APPLE 2016-2023 | OTHER WORLD COMPUTING 2023-2025 | 7-ELEVEN / SPEEDWAY 2025 | GE AEROSPACE 2025-PRESENT

EVIDENCE BOUNDARY

Additional private technical work can be discussed during interviews.

Current resume: [theanthonylopez.com/resume](https://theanthonylopez.com/resume)